



boxedUC at a glance

BOXEDUC IS

- Exchange 2010
- Lync Server
- Sharepoint 2010 Foundation
- MultiUx self-governance
- BlackBerry Enterprise Server 5.0

BOXEDUC ENGINE

- Hyper-V
- Windows 2008 R2
- Dell "R" series



*boxedUC is an "appliance as a service" solution in which is deployed a **complete UC environment** with a core technology based on Microsoft products for Unified Communications: **Exchange 2010, Lync Server, Sharepoint 2010 Foundation** plus integrated servers for telephony integration, mobile office and a strategic **self-administration**.*

OFFER

The objective of boxedUC is to allow the maximum number of users the possibility to access the benefits, in terms of efficiency and productivity, of the Microsoft Unified Communications suite. The "boxed" allows to **reduce the TCO** in terms of:

- **Less infrastructures** required, thanks to the advanced use of Hyper-V
- Need of internal or external technical **skills**, thanks to the pool of governance services (Care Pack)
- **Time and complexity of deployment**, reduced to few hours
- **Optimization of the administration** of UC resources thanks to the smart governance

WHO?

- **Small Medium Businesses** – from few users to 500 –
- Large organizations which have to cover and integrate **branch offices** in the company's forest
- Large organizations which need to run **Proof Of Concepts** for the adoption of Unified Communications
- Organizations which must have their data on-premises to match **internal policies / local rules**
- Companies which want to adopt Lync as PBX and want to integrate **local PSTN** numbers
- Companies which cannot adopt services 'in the Cloud' due to connectivity/bandwidth availability and costs (Digital Divide)

PARTNERS

boxedUC is distributed through a network of partners with specific skills in Unified Communications, able to support the customer during the adoption path of UC technologies. If you're interested in partnership for boxedUC please write to partners@boxeduc.com.



boxedUC SILVER

- Up to 250 users
- MultiUx self-governance
- Exchange 2010
- Lync for intranet users or
- Exchange 2010
- BlackBerry BES

boxedUC GOLD

- Up to 500 users
- MultiUx self-governance
- Exchange 2010
- Lync Server
- Sharepoint 2010
- BlackBerry BES
- High Availability
- A/V gateways

boxedUC CARE PACK

- Monitoring H24 365
- Security patching
- Application patching
- 2nd level tech support

ARCHITECTURE

The cutting edge architecture of boxedUC allows to run very easily all the Microsoft servers and roles needed by the client. Here some key aspects of the solution:

- It runs on a virtualized environment powered by **Hyper-V**, running on Windows 2008 Server R2. All new Microsoft software are supported in virtual environments
- A local **Service Orchestration** allows to control the unit and set it up easily without requiring specific skills.
- boxedUC could work by itself without requiring an external identity service, thanks to its internal Active Directory. Because of the possibility to implement Single Sign On, it could support **one-way trust** with customer's Active Directory according to the native **Resource Forest Model**.
- boxedUC could support **High Availability** to improve the reliability of a system running on-customer premises

MODELS

SILVER: from few **users to 250**, the SILVER unit could run Exchange 2010 & Lync for intranet users OR Exchange 2010 and BlackBerry BES. Storage (pooled) for online data is available from 400GB up to 1,3 TB.

GOLD: supports up to **500 users**, the GOLD unit could run all the required services, choosing between Exchange 2010, Lync for intranet users, Lync Edge services, Sharepoint 2010 Foundation site, BlackBerry BES. Storage (pooled) for online data is available from 850GB up to 1,75 TB. GOLD units support High Availability and could be set up with certified audio/video gateways.

SELF-GOVERNANCE SOFTWARE

All models embed the **MultiUx** self-governance tool, developed by **fabbricadigitale** for the integrated management of Microsoft UC environments. This tool, accessible via web console, SDK or mobile browser, allows the final customer to administrate by himself all UC resources (users, mailboxes, DL, Lync users, parameters, ...).

MultiUx deploys a new feature, the **Ethical Wall**, which allows to manage the authorized 'routes' of communication among users, by controlling different protocols, preserving the privacy and confidentiality of the users.



CARE PACK

boxedUC embeds a 'care pack' which enables the client to benefit from a specialized remote management and support service which complete the partner support provided to the client: the boxedUC Service Center provides:

- H24 x 365 Monitoring with pro-active and re-active alerting
- Security and Applications patching (patches are tested before distribution)
- 2nd level support to partners via e-mail, phone or web ticketing